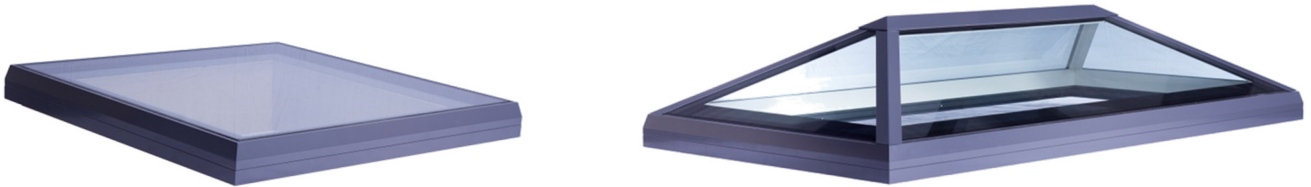




www.spectrumskylights.co.uk



Warranty Information

Flat and Pyramid Skylights

Thank you for purchasing a Spectrum Skylight, stated below is the terms under which your Spectrum Skylight is covered under our manufacturer's warranty.

If you have any queries regarding any element of the below warranty information or any queries relating to your skylight, please do not hesitate to contact a member of our team.

Client	
Date of Delivery/Installation	
Product	1m x 1m Flat Skylight
SPS (Serial) Number	SPS-

Please note: If you are a consumer you are entitled to certain statutory rights in relation to goods purchased from Spectrum Skylights and your statutory rights as a consumer are not affected by this warranty.

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1 - Definitions

The following definitions apply throughout this document:

“Consumer” - means an individual acting for purposes that are wholly or mainly outside that individuals trade, business, craft or profession.

“Spectrum Skylights” – refers to the trading name of Spectrum Aluminium Fabrications, a company registered in England and Wales with company number 07723213.

“Term” – refers to the duration of the warranty as outlined within the Terms of the Warranty section.

2 - Conditions of the Warranty

Spectrum Aluminium Fabrications Ltd will only warranty Spectrum Skylights which:

- a. Have been purchased directly from Spectrum Aluminium Fabrications Ltd or from one of its approved agents.
- b. Are judged by Spectrum Aluminium Fabrications Ltd to have been installed according to the Spectrum Skylight instructions.
- c. Are judged by Spectrum Aluminium Fabrications Ltd to have been maintained according to the Spectrum Skylight instructions.
- d. The validity of any claim is based on an inspection of the defective element by Spectrum Aluminium Fabrications Ltd.

3 - Extent of the Warranty

- a. All warranty claims are subject to an inspection by Spectrum Aluminium Fabrications Ltd to validate any claim under the terms of this warranty in respect of any fault/defect.
- b. The warranty covers a free of charge repair or a refund of the purchase price if the skylight is removed by Spectrum Aluminium Fabrications Ltd, or replacement & installation of the skylight; subject to the following exclusions:
 1. The cost of providing any crane or lifting equipment.
 2. The cost of any Health & Safety requirements.
 3. The cost of arranging the closure of any highway or access road.
- c. Any components removed from the skylight and replaced automatically become the property of Spectrum Aluminium Fabrications Ltd.
- d. The warranty will not apply if after an inspection by Spectrum Aluminium Fabrications Ltd it is found that the skylight has not been installed or not maintained in accordance with the Spectrum Skylights instructions.

4 - Terms of the Warranty

Spectrum Aluminium Fabrications Ltd warrants Spectrum Skylights for the following periods.

- a. 5 years from the date of delivery for Spectrum Skylights installed by others.
- b. 10 years from the date of installation for Spectrum Skylights installed by Spectrum Aluminium Fabrications Ltd or by one of its approved agent’s installations team.
- c. The warranty will terminate if the skylight is removed from its original installation position/site.
- d. The warranty will terminate if there is found to be fraudulent representation of the facts.

e. The warranty can be transferred by contacting Spectrum Skylights with the new owners name, address, telephone number and original order number (or SPS Serial Number)

5 – Exclusions

a. This warranty excludes:

- 1.** Product failure caused by poor installation, not in accordance with the Spectrum Skylight instructions.
- 2.** Modification, repair or attempted repair carried out by any others than Spectrum Aluminium Fabrications Ltd.
- 3.** Any abuse, misuse or improper use of the skylight.
- 4.** Any failure or accident caused by walking on or overloading a skylight that is not specified as 'walk on glass.'
- 5.** Scratching or chipping of the glass or paintwork.
- 6.** Any process of cleaning or maintenance not conducted in accordance with the Spectrum Skylight instructions.
- 7.** Any claim arising from normal wear & tear, lack of care or gradual deterioration.
- 8.** Any other consequential or subsequent loss of any nature, including any loss of profits.
- 9.** Any failure due to fire, theft or attempted theft.
- 10.** Any failure due to atmospheric or climatic conditions or an act of nature such as birds, insects, fungus etc.
- 11.** Any failure or defect outside the specified warranty period.

6 - Claims

- a.** All claims must include proof of valid warranty or proof of purchase with original order number.
- b.** Any warranty claim must be made as soon as reasonably possible after the fault becomes apparent.
- c.** To advise us of your claim please contact Spectrum Aluminium Fabrications Ltd by one of the following methods quoting your Spectrum Skylight unique serial number.

Telephone: 01842 814 808

E-mail: sales@spectrumaluminium.com

By letter: Spectrum Aluminium Fabrications Ltd,
27 Putney Close, Brandon, Suffolk, IP27 0PA